

FBI Travel Black Friday Sale Win Your Travel Insurance Promotion

Book your new travel arrangements with FBI Travel between Monday 18 November and Friday 6 December 2024 to go into the draw to win your travel insurance to the value of \$1,000.

Prize:

- 1 x travel insurance policy to the value of \$1,000

How to enter:

- Book and deposit any travel arrangements (minimum spend \$1,000) between Monday 18 November and Friday 6 December 2024 with FBI Travel and you'll receive **one** entry into the draw.

Prize draw:

The Winner will be drawn on Tuesday 10 December and notified by email. The winner will also be announced in FBI Travel's Festive Season Trading Hours marketing email which will be sent week commencing Monday 16 December 2024.

Promotion Terms and Conditions:

1. Information on how to enter forms part of the terms and conditions of entry. Entry into the Promotion is deemed acceptance of these terms and conditions. Headings in this document are included for ease of reference, and do not affect interpretation in any way.
2. The Promoter is FBI Travel (ABN 71 153 266 885) of 125 Hawthorn Road, Caulfield North VIC 3111 (Telephone: 03 8573 0900) (**Promoter**).

Duration

3. All references to time in this document are a reference to the local time in Caulfield North, Victoria, Australia on the date stated. The Promotion commences at 12:01am (AEST) on Monday 18 November 2024 and closes at 5:00pm (AEDT) on Friday 6 December 2024. (**Promotion Period**).

Eligibility to enter

4. Entry into the Promotion is open only to Eligible Entrants defined as individuals who:
 - a. are Australian residents with a home address in VIC, TAS, SA, NT, QLD, NSW, ACT;
 - b. are 18 years of age or older; and
 - c. books and deposits new travel arrangements with a minimum spend of \$1,000 during the Promotion Period. Please note that only new bookings are eligible to enter the draw. Existing bookings or amendments to existing bookings made outside of the Promotion period are not eligible for the draw.

Eligible Entrants does not include:

- i. directors, management, employees and their immediate families of the Promoter and its related bodies corporate and registered travel companions of employees of the Promoter and its related bodies corporate;

- ii. directors, management, employees and their immediate families of CoverMore Travel Insurance, Go Insurance and NIB and its related bodies corporate and registered travel companions of employees of CoverMore Travel Insurance, Go Insurance and NIB insurance and its related bodies corporate; or
- iii. individuals who cancel or do not deposit their qualifying travel arrangements at any time between during the Promotion Period.
- iv. Entrants with a home address in WA are ineligible to enter.

Entry into the promotion

- 5. Eligible Entrants will automatically receive one entry into the draw for the Promotion when, during the Promotion Period, they book and deposit travel arrangements with FBI Travel during the promotion period. If there are multiple adults on the booking, the lead traveller will be entered into the competition.
- 6. There is a maximum of one entry for each booking.
- 7. The Promoter is not responsible for any lost, late or misdirected entries.
- 8. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any entrant who tampers, falsifies or otherwise interferes with the Promotion entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

Drawing of entries

- 9. The draw will take place at 10:00am (AEDT) on Tuesday 10 December 2024 at FBI Travel at 125 Hawthorn Road, Caulfield North, VIC. The draw will be conducted by randomdraws.com.au
- 10. The result of the draw is final. No correspondence in relation to the validity of the result will be entered into.

The prizes

- 11. The Prize is one travel insurance policy to the value of \$1,000 via the most appropriate travel insurance provider for your circumstances. For clarity, FBI Travel's travel insurance providers are CoverMore Travel Insurance, NIB and Go Insurance. If the winner has already purchased a travel insurance policy for their upcoming trip or they hold an annual multi-trip insurance policy, the \$1,000 will go towards their next renewal or travel insurance purchase which must be issued by 31 December 2025. If there are multiple travellers on the same booking, the prize can be used towards all traveller's travel insurance policies. If the insurance policy is over \$1,000 the winner must pay the difference. If the insurance policy is under \$1,000 the remaining amount will be forfeit.
- 12. The maximum total prize pool value is AU\$1,000. The Promoter accepts no responsibility for change in prize value between now and the ultimate date on which the prize is drawn or used.
- 13. The prize must be used as stated and no compensation will be payable if the winner is unable to use the prize as stated. The prize is not exchangeable or redeemable for cash or other goods or

services. It is a condition of accepting the Prize that the winner accepts the conditions of use of the prize.

14. If the Prize (or part of such prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute such prize (or that part of such prize) with a prize to the equal value and/or specification.

Notification of the winner

15. The winner of the Prize will be notified by email within 2 business days of the draw, their first name and first initial of their surname will be published on www.fbitravel.com.au/blackfriday from Wednesday 11 December for a period of 28 days and announced in the FBI Travel Festive Season Trading Hours marketing email which is sent week commencing Monday 16 December.

Right of the Promoter to redraw

16. The Promoter reserves the right to redraw in the event of an entrant being unable to satisfy these Promotion Terms and Conditions, or an Eligible Entrant forfeiting, or not claiming the relevant prize. If a prize remains unclaimed at 5:00pm (AEDT) on Monday 16 December 2024, a second chance draw will be conducted by the Drawer on Tuesday 17 December 2024 at the same time and place as the original draw, subject to any written direction given under applicable law. The winner/s determined in accordance with this clause will be notified by email and phone within 2 business days after the draw and their name/s will be published on www.fbitravel.com.au/blackfriday from Wednesday 18 December 2024 for a period of 28 days and announced in a future FBI Travel marketing email in January 2025.

Limitation of liability and variation of terms

17. If any act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these Terms and Conditions, the Promoter will not be liable for any failure to perform or delay in performing its obligations. The Promoter reserves the right (subject to any applicable law) to cancel, terminate or modify or suspend this Promotion.

18. The Promoter, its related bodies corporate and their respective officers, employees, contractors and agents (Promotion Parties) will not be liable for any losses, damages, expenses, costs or personal injuries arising out of this Promotion, the promotion of this Promotion or the use of any prize, including but not limited to any breach of these Terms and Conditions, contract or tort (including negligence) and any other common law, equitable or statutory remedy (Damages) whatsoever, including but not limited to direct, indirect and consequential Damages, including Damages that cannot reasonably be considered to arise naturally and in the ordinary course of things, even if those Damages were in the contemplation of the Promotion Parties.

19. The exclusion of liability in clause 18 does not apply to limit or exclude liability:

a. for personal injury or death suffered or sustained in connection with the supply of goods or services which are supplied by the Promoter in the ordinary course of business. To remove doubt, third party goods or services, which other than in connection with this promotion, are in the normal

course of business supplied by a third party unrelated to the Promotion Parties, are not supplied by the Promoter in the ordinary course of business; or

b. to the extent it is not permissible at law to limit or exclude liability in the manner contemplated in that clause (in which case that liability is limited to the maximum extent allowable by law).

Entry details and privacy

20. Entry details remain the property of the Promoter. The name and photograph of the winners may be used for promotional purposes by the Promoter, unless the winner otherwise notifies the Promoter at the time of accepting the prize. Entrants consent to the Promoter using personal information provided in connection with this Promotion for the purposes of facilitating the conduct of the Promotion and awarding any prizes (including to third parties and any applicable statutory authorities). Without limiting the foregoing, entrants' personal information provided in connection with this Promotion will be handled in accordance with the Promoter's Privacy Statement, visit [here](#) to obtain a copy.

Important information and conditions about competitions on Facebook

21. This Promotion is in no way sponsored, endorsed or administered by, or associated with Facebook. Eligible Entrants understand and agree that they are providing their information to the Promoter and not to Facebook. By entering this competition, each Eligible Entrant releases Facebook from any action or claim arising out of the competition. Any questions, comments or complaints regarding this competition must be directed to the Promoter, not Facebook.

22. At all times, Eligible Entrants agree to act in accordance with the Facebook Statement of Rights and Responsibilities, which can be viewed at www.facebook.com/terms.php, and other related policies.

Important information and conditions about competitions on Instagram

23. This Promotion is in no way sponsored, endorsed or administered by, or associated with Instagram. Eligible Entrants understand and agree that they are providing their information to the Promoter and not to Instagram. By entering this competition, each Eligible Entrant releases Instagram from any action or claim arising out of the competition. Any questions, comments or complaints regarding this competition must be directed to the Promoter, not Instagram.

24. At all times, Eligible Entrants agree to act in accordance with the Instagram Terms of Use, which can be viewed at <http://instagram.com/about/legal/terms>, and other related policies.

Tax Implications

25. The Promoter accepts no responsibility for any tax implications that may arise from accepting a prize. Independent financial advice should be sought.

Travel Insurance Disclaimer

27. FBI Travel Insurance is issued by CoverMore Travel Insurance (ABN 95 003 114 145, AFSL 241713), NIB (ABN 81 115 932 173, AFSL 308461) or Go Insurance (ABN 74 149 217 925, AFSL 404782). You should consider whether the advice is suitable for you and your personal circumstances. Before making any decision to buy the travel insurance, you should read the Product Disclosure Statement

(PDS), Target Market Determination (TMD) and Financial Services Guide (FSG) which will be provided to you by your FBI Travel Professional Travel Advisor.